

OUR POLICIES

RETURN POLICY ON SERVICES

If you are unhappy with your color or cutting services, you must contact the front desk within the first 7 days after your appointment. The correctional services must be done with the original stylist.

RETURN POLICY ON PRODUCTS

After purchasing a product you have 7 days to return the product for a full refund as long as the product is unused. After 7 days and up to 30 days after initial purchase products can only be exchanged for another product.

DEPOSIT POLICY

Some services require deposits when booking an appointment. These services include Balayage, Keratin treatments, Extensions, Facials, Brow Lamination, Eyelash Extensions, and Lash Lifts. There is a \$50 deposit for these services with a 48-hour cancellation policy. If you cancel in less than 48 hours we cannot refund your deposit. The \$50 goes toward your appointment payment for the day you scheduled for.

CANCELLATION POLICY

For any cancellations for less than 24 hours there is a \$25 cancellation fee. For appointments that are a “No Show” (not showing up to appointment that is scheduled) there is a 50% fee, and before next appointment can be made the 50% must be paid to schedule new appointment.